



7" HD Remote Access PAN & TILT MONITOR

LF3927HD
LF3927HD-2



Parent Guide

This guide contains important information.
Please keep it for future reference.

Visit our website leapfrog.com.au for more information
about products, downloads, resources and more.



Scan the QR code
for more online
support:
Or leapfrog.com.au/support



Important Safety Instructions

The applied nameplate is located at the bottom of the Baby Unit base.

When in use, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

- Follow all warnings and instructions marked on the product.
- Adult setup is required.
- CAUTION:** Do not install the Baby Unit at a height above 2 metres.
- This product is intended as an aid. It is not a substitute for responsible and proper adult supervision and should not be used as such.
- This product is not intended for use as a medical monitor.
- Do not use this product near water, for example, near to a bath, sink, swimming pool or shower.
- CAUTION:** Use only the internal, non-user replaceable battery fitted to the Parent Unit. There may be a risk of explosion if a wrong type of battery is used for the Parent Unit. The battery cannot be subjected to high or low extreme temperature and low air pressure at high altitude during use, storage or transportation. Disposal of batteries in fire or a hot oven, mechanically crushing or cutting the battery can result in an explosion. Subjecting products or batteries to an extremely high temperature environment can result in explosion or leakage of flammable liquids, or gas. Products or batteries subjected to extremely low air pressures may result in explosion or leakage of flammable liquids, or gas.
- Use only the power adaptors supplied with this product. Incorrect power adaptor polarity or voltage can seriously damage the product.

Power adaptor information:

Parent Unit output: 5V DC 2A;
V-Tech Telecommunications Ltd.;
Model: VT07EAU05200
-OR-
Shenzhen Aoda Power Technology Co., Ltd.
Model: A938-050200W-AU1

Baby Unit output: 5V DC 1.5A;
V-Tech Telecommunications Ltd.;
Model: VT07EAU05150

-OR-
Shenzhen Aoda Power Technology Co., Ltd.
Model: A938-050150W-AU1

Rechargeable battery information:

3.7V 5000mAh, 18.5Wh Lithium-ion battery;
Zhuhai Great Power Energy Co., Ltd.;
Model: GSP806090-5Ah-3.7V-1S1P
-OR-
3.85V 4900mAh, 18.87Wh Li-ion Polymer Battery
Guangdong Fenghua New Energy Co Ltd.
Model: FHP466495-4.9Ah-3.85V-1S1P

- The power adaptor is intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.
- For pluggable equipment, the socket-outlet (power adaptor) should be installed near the equipment and should be easily accessible.
- Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
- Do not modify the power adaptors or replace with other third-party adaptors.
- Do not allow anything to rest on the power cords. Do not install this product where the cords may be walked on or damaged.
- The product should only be operated from a power source indicated on the power adaptor label or marking. If you are unsure of the type of power supply in your home, consult your dealer or electricity supply provider.
- Do not overload wall outlets or use an extension cord.

- Do not place this product on an unstable table, shelf, stand or other unstable surfaces.
- This product should not be placed in any area where proper ventilation is not provided. Any slots or openings in the back or bottom of this product are provided for ventilation. To protect from overheating, openings must not be blocked by placing the product on a soft surface such as a bed, sofa or rug. This product should never be placed near or over a radiator or heat source.
- Never insert any objects through any apertures or slots in the product as this can be dangerous and cause damage to the battery or other internal parts. Never spill any liquids on the product.
- To reduce the risk of electric shock, do not disassemble this product, but take it to an authorised service facility. Disassembling or removing parts of the product other than battery replacement via a battery door (if applicable) may expose dangerous voltages or other risks.
- You should test the sound reception every time you turn on the units or move one of the components.
- Periodically examine all components for damage.
- There is a very low risk of privacy loss when using certain electronic devices, such as baby monitors, cordless telephones, etc. **To protect your privacy, make sure the product has never been used before purchase, reset the baby monitor periodically by powering off and then powering on the units, and power off the baby monitor if you are not intending to use it for some time.**
- Children should be supervised to ensure that they do not play with the product.
- The small parts of this monitor can be swallowed by babies or small children. Keep these parts out of reach of children.
- The product is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

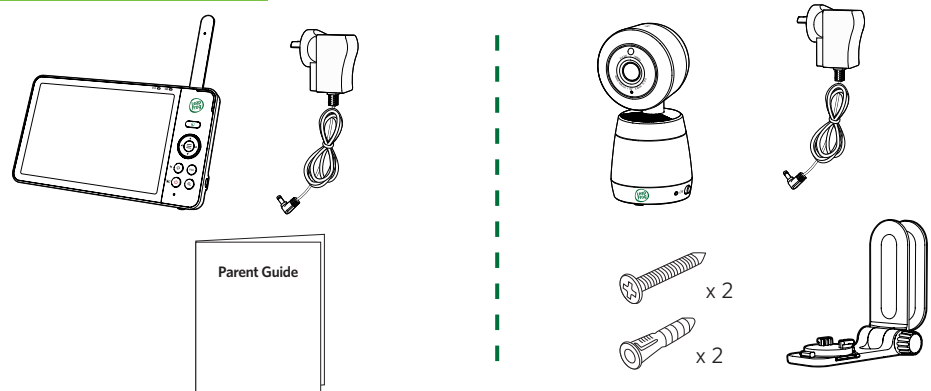
SAVE THESE INSTRUCTIONS

Cautions

- Use and store the product at a temperature between 0°C and 40°C.
- Mishandling batteries can cause burn, fire or explosion hazards.
- Batteries should not be exposed to excessive heat such as bright sunshine or fire.
- Do not expose the product to extreme cold, heat or direct sunlight. Do not place the product close to a heating source.

- Warning—Strangulation Hazard—** Children have STRANGLED in cords. Keep this cord out of the reach of children (more than 0.9m away). Do not remove warning label on the adaptor cord.
- Never place the Baby Unit inside the baby's cot or playpen. Never cover the Baby Unit or Parent Unit with anything such as a towel or a blanket.
- Other electronic products can cause interference to your Parent Unit and Baby Unit. Try installing your Baby Unit as far away as possible from the following electronic devices: wireless routers, radios, mobile telephones, intercoms, room monitors, televisions, personal computers, kitchen appliances (e.g. microwave ovens) and cordless telephones.

What's Included



Download LeapFrog Baby Care+ App

Start monitoring from anywhere.

Scan the QR code to download the free LeapFrog Baby Care+ mobile app, or search "LeapFrog Baby Care+" on Apple App Store or Google Play Store.

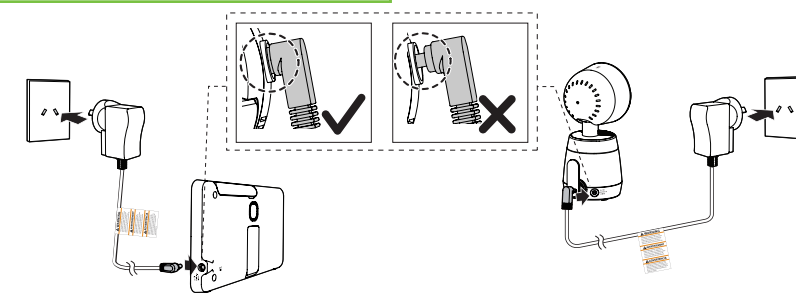


App Compatibility

- Android™ 9.0 or later (Not compatible with mobile devices with a 32-bit Android operating system)
- iOS 14 or later.

Connect, Charge, and Power On the Baby Monitor

1. Connect the Baby Monitor



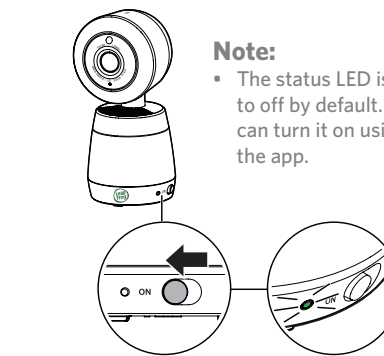
2. Charge the Parent Unit Battery

Notes:

- Before using the baby monitor for the first time, charge the Parent Unit battery for 13 hours. When the Parent Unit battery is fully charged, the battery icon segments become solid.
- The standby time varies depending on your actual usage time and the age of the battery.

3. Power On or Off the Baby Monitor

- Slide the On/Off switch to **ON** to power on your Baby Unit.



Note:

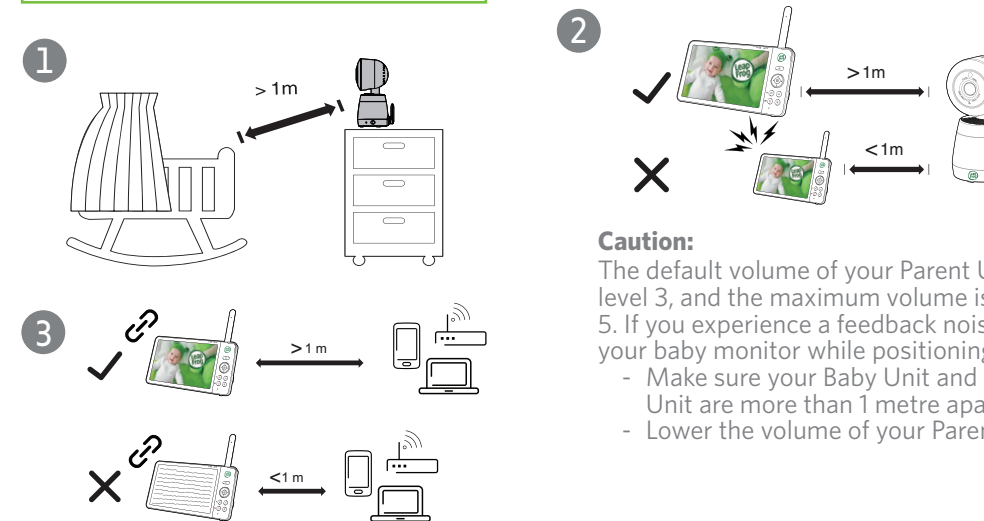
- The status LED is set to off by default. You can turn it on using the app.



4. Status Check

Once your Baby Unit and Parent Unit are successfully connected, your Parent Unit displays video from the Baby Unit, and the green LINK LED remains on.

5. Positioning the Baby Monitor

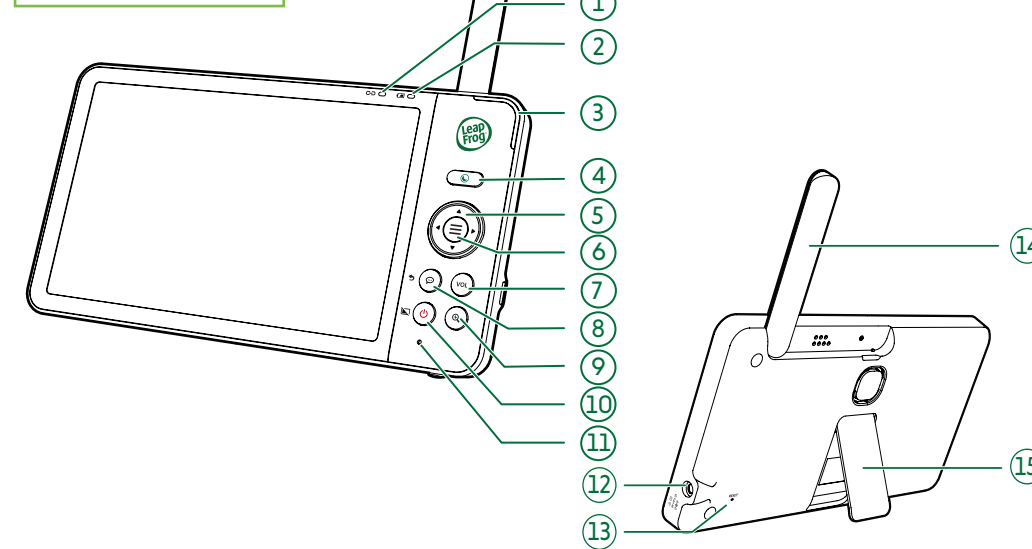


Note:

To avoid interference from other electronic devices, place your baby monitor at least 1 metre away from devices such as wireless routers, microwave ovens, mobile phones and computers.

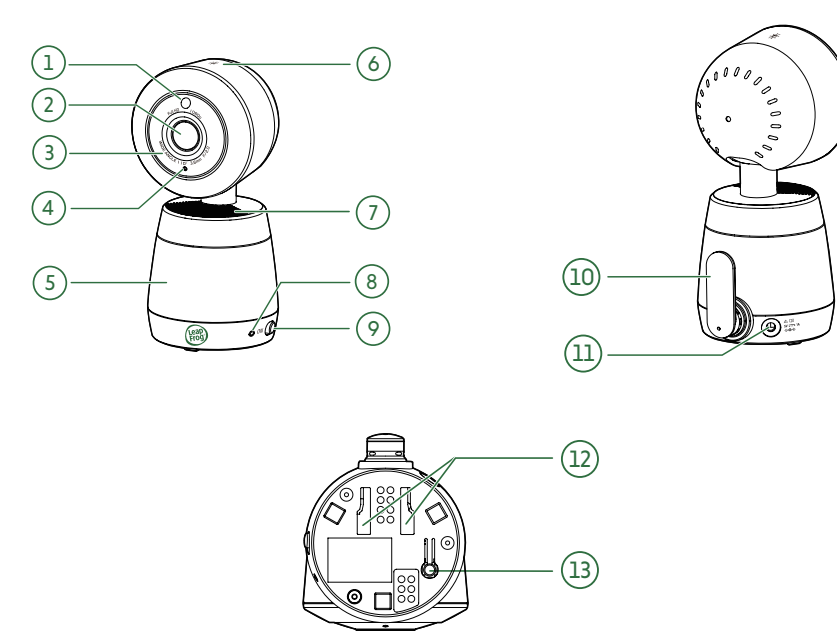
Overview

Parent Unit



- Link LED light**
 - On when the Parent Unit is linked to the Baby Unit.
 - Flashes when the link to the Baby Unit is lost.
- Battery LED light**
 - On when the Parent Unit is connected to AC power, and the battery is charging.
 - Flashes when the Parent Unit battery is low and needs to be charged.
- 3-level sound indicator light**
- Night Mode quick set key**
 - Select black-and-white night vision for extreme darkness or colour night vision for dim environments (the use of the Baby Unit night light or other supplementary light sources is required).
 - To activate night light in colour night vision, press to turn it on for 30 seconds, and press or to adjust its brightness.
- Arrow Keys**
 - Press the **VOL** key, then press or to adjust the volume.
 - Navigate within the menus.
 - Pan and tilt the camera.
- Menu / Select**
 - Press to enter the main menu.
 - While in a menu, press to confirm a selection, or save a setting.
- VOL Volume**
 - Press to view the volume adjustment bar.
- Talk / Return**
 - Press and hold to talk to the Baby Unit.
 - While in a sub-menu, press to exit.
- Zoom**
 - Press to zoom in/out to different levels.
- Power / LCD Off**
 - Press and hold to turn on/off the power.
 - Press to turn on/off the LCD screen.
- Microphone**
- Power jack**
- RESET**
 - Force reboot the Parent Unit.
- Antenna**
- Stand**

Baby Unit



- Light sensor**
- Camera**
- Infrared LEDs**
- Microphone**
- Night light**
- Night light touch control**
 - Single Tap: Turn on/off.
 - Tap and hold (with the light turned on): Adjust night light brightness.
- Speaker**
- POWER LED Light**
- On / Off switch**
- Antenna**
- Power jack**
- Wall mount slots**
- PAIR key**
 - To enter pairing mode, press and hold the **PAIR** key for three seconds until you hear a beep sound. Then follow the app instructions to connect the camera to a 2.4GHz Wi-Fi network.
 - To reset the Baby Unit, press and hold the **PAIR** key until you hear a beep sound. Release the **PAIR** key and then press and release a further five times until you hear another beep sound. The Baby Unit will emit another beep when the reset is complete. After the beep sound, the Baby Unit will reboot itself.

Parent Unit Icons

Main menu	Sub menu	Options
Monitoring mode (For LF3927HD-2 only)		
		View Baby Units in Single mode.
		- View Baby Units in Patrol mode. - View Baby Units in Split screen.
Night light		
		On/Off
		- Colour - Select a night light colour. - Customised colours are available when pairing your baby monitor to the LeapFrog Baby Care+ app.
		- Brightness - Adjust night light brightness. - Set the brightness to Auto adaptive ambience.
		- Timer - Set the timer to turn the night light off after 15, 30 or 60 minutes, or always on.
Lullaby		
		Play/Stop
		- Library - Select to play all melodies, or play one of the five melodies or five soothing sounds.
		- Volume - Adjust Baby Unit speaker volume.
		- Timer - Set the timer to stop playing after 15, 30 or 60 minutes, or play non-stop.

Main menu	Sub menu	Options
General settings		
		- Connect to Mobile App - Instructions for adding Baby Unit to mobile app.
		- Screen Brightness - Adjust Parent Unit screen brightness.
		- Temperature Format - Set the temperature display format between Celsius or Fahrenheit.
		- Screen off Timer - Turn the screen off timer OFF, or set the screen to turn off after 1, 3 or 5 minutes when no sound is detected. - Select Auto to set the Sound Sensitivity level for the screen to auto turn on when a sound level is detected that is higher than the set level. The screen will turn off after 50 seconds of no sound detection.
		- Camera Volume - Adjust Baby Unit speaker volume.
		- Other - Time settings (Time Display on Live View; Daylight Saving Time; 24 Hour Format; Time Zone) (available only after pairing the Baby Monitor with the LeapFrog Baby Care+ app.) - Reset settings - Software update

Main menu	Sub menu	Options
Alert settings		
		Adjust the alert tone volume level.
		- Motion Detect - Turn the motion detection alert on/off. - Adjust Motion Sensitivity level for waking the Parent Unit screen.
		- Temperature - Turn the temperature alert on/off. - Select the temperature alert maximum and minimum temperature limits.
		- Humidity - Turn the humidity alert on/off. - Select the humidity alert maximum and minimum humidity limits.
		- Low battery - Toggle the low battery alert on or off.
		- Lost link - Toggle the lost link alert on or off.
Help and info		
		- Help - Support Information
		- How-to Video - Support video
		- System Info - System Information

Status icon

- Direct Connect Mode**
Parent Unit, Baby Unit 1 and Baby Unit 2 (For LF3927HD-2 only) are connected to each others directly. Signal strength is indicated by the signal icon(s) on the right. The red bar(s) indicates no connection.
- App Connect Mode**
The signal icon(s) on the left indicate the Baby Unit is connected to a home Wi-Fi network. The red icon(s) indicates no connection.
- Baby Unit 1 and 2 are being viewed in **Patrol** mode (For LF3927HD-2 only).
- Baby Unit 1 and 2 are being viewed in **Split** mode (For LF3927HD-2 only).
- Black-and-white night vision is turned on.
- Colour night vision is turned on.
- Zoom 2x, 4x, 8x
- Motion detection alert is turned on.
- Melodies and soothing sounds are playing.
- Night light is turned on.
- Auto night light brightness is activated.
- Temperature alert is turned on.
- Humidity alert is turned on.
- Humidity measured at Baby Unit.
- Temperature measured at Baby Unit.
- Time display (available only after pairing the Baby Monitor with the LeapFrog Baby Care+ app.)
- Low battery indicator
- Battery level indicator

Alert icons

- The Parent Unit is connected to AC power.
- The Parent Unit battery is low and needs charging.

Two Ways to Connect Your Baby Monitor

TIP: To receive product firmware updates, this baby monitor requires connecting to a 2.4GHz home Wi-Fi network.

Direct Connect Mode

Your baby monitor Parent Unit and Baby Unit connect to each other in **Direct Connect Mode** by default, which allows you to immediately stream video out of the box.

App Connect Mode

To enhance your experience and enjoy seamless live video streaming via your mobile app, and to receive product software updates (when available), we highly recommend setting up your monitor's Wi-Fi connection.

It uses your 2.4GHz home Wi-Fi network to connect your video monitor and supports live video streaming through the mobile app.

To stream live video remotely with your mobile device, download and install the **LeapFrog Baby Care+** mobile app. With the mobile app, your Wi-Fi router (not included) provides Internet connectivity to your HD video monitor system. It serves as a communication channel between your Baby Unit and mobile device, allowing you to monitor and/or control your Baby Unit wherever you are.

Test the Location

If you plan to install your Baby Unit in a designated location, and use your home Wi-Fi network to connect your video monitor, you need to test which of your selected monitoring areas within the house have good Wi-Fi signal strength. After you have powered on your Parent Unit, you can use your Parent Unit's **App Connect Mode signal icon(s)** to assist in checking. Once you have identified the suitable location, you can install your Baby Unit. Adjust the distance between your Baby Unit and the Wi-Fi router if needed.

TIP:

- Surroundings and obstructing factors, such as large metallic objects, filing cabinets, long distances, electrical appliances, and internal walls, may reduce Wi-Fi signal.

Protect Your Privacy and Online Security

LeapFrog cares about your privacy and peace of mind. That's why we've put together a list of industry-recommended best practices to help keep your wireless connection private and your devices protected when online.

Ensure your wireless connection is secure

- Before installing a device, ensure your router's wireless signal is encrypted by selecting the "WPA2-PSK with AES" setting in your router's wireless security menu.

Change default settings

- Change your wireless router's default wireless network name (SSID) to something unique.
- Change default passwords to unique, strong passwords. A strong password:
 - Is at least 10 characters long.
 - Does not contain dictionary words or personal information.
 - Contains a mix of uppercase letters, lowercase letters, special characters and numbers.

Keep your devices up to date

- Download security patches from manufacturers as soon as they become available. This will ensure you always have the latest security updates.

If the feature is available, enable automatic updates for future releases.

Disable Universal Plug and Play (UPnP) on your router

- UPnP enabled on a router can limit the effectiveness of your firewall by allowing other network devices to open inbound ports without any intervention or approval from you. A virus or other malware program could use this function to compromise security for the entire network.

For more information on wireless connections and protecting your data, please review the following resources from industry experts:

- Federal Communications Commission: Wireless Connections and Bluetooth Security Tips - www.fcc.gov/consumers/guides/how-protect-yourself-online.
- U.S. Department of Homeland Security: Before You Connect a New Computer to the Internet - www.us-cert.gov/ncas/tips/ST15-003.
- Federal Trade Commission: Using IP Cameras Safely - <https://www.consumer.ftc.gov/articles/0382-using-ip-cameras-safely>.
- Wi-Fi Alliance: Discover Wi-Fi Security - <http://www.wi-fi.org/discover-wi-fi/security>.

Pan and Tilt the Camera

You can use the arrow keys on the Parent Unit to pan and tilt the camera.

- Press the **Arrow keys** on the Parent Unit to move the camera accordingly, or **press and hold the Arrow keys** to move continuously.

OR

- Manually tilt the camera angle up and down by pushing the lens portion upwards or downwards to aim at your baby.

Customer Service and Product Warranty

IMPORTANT
Please retain this booklet with your sales receipt as proof of the date of purchase.

Customer Service
If you require assistance in operating this product, please call the TechHelp Information Line on 1300 369 193 or contact VTech by e-mail at: tcpsupport_au@vtech.com.

Voluntary Product Enquiry
In addition to your Statutory Rights and subject to the conditions below, VTech warrants that this product will be free from any defect in materials or workmanship under conditions of normal use for a period of 24 months from date of purchase.

VTech does not warrant that the product will be free from defects if defects are caused by an accident, misuse, abuse, improper installation or operation, vermin infestations, lack of reasonable care, unauthorised modification, loss of parts, tampering or attempted repair by a person not authorised by VTech; or where the product has been damaged by lightning or a mains power surge. To make a claim under this Voluntary Product Warranty you must call the TechHelp Information Line on 1300 369 193 or contact VTech by e-mail at: tcpsupport_au@vtech.com where a Customer Service Representative will inform you of the product return process. You will need to ensure that:

- You provide proof of purchase;
- Your product is suitably packaged (original packaging is not required); and
- You have included all components from the original purchase.

For your records
Date of purchase: _____

Place of purchase: _____

Serial number: _____

For Voluntary Product Warranty purposes, proof of purchase is required so please keep your receipt.

The benefits conferred by this Voluntary Product Warranty are in addition to other rights and remedies that are available to you under law, which cannot be excluded. The processes for this Voluntary Product Warranty in no way limit your rights which arise as a result of your Statutory Rights.

This Voluntary Product Warranty is given by:
VTech Telecommunications (Australia) Pty Ltd ABN 70 136 672 627
Address: 24 Gilby Road, Mount Waverley 3149

IMPORTANT NOTE: THIS IS NOT A PRODUCT RETURN OR SERVICE ADDRESS - PLEASE CONTACT TECHHELP BY PHONE OR EMAIL FOR PRODUCT AND WARRANTY SUPPORT. NO LIABILITY WILL BE ACCEPTED BY VTech FOR PRODUCTS RETURNED TO THIS ADDRESS UNDER THIS VOLUNTARY PRODUCT WARRANTY.

Phone number: 1300 369 193
Email address: tcpsupport_au@vtech.com

Statutory Rights
Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Disposal of batteries and product

The crossed-out wheelee bin symbols on products and batteries, or on their respective packaging, indicates they must not be disposed of in domestic waste as they contain substances that can be damaging to the environment and human health.

The chemical symbols Hg, Cd or Pb, where marked, indicate that the battery contains more than the specified value of mercury (Hg), cadmium (Cd) or lead (Pb) set out in Battery Directive (2006/66/EC).

The solid bar indicates that the product was placed on the market after 13th August, 2005.

Help protect the environment by disposing of your product or batteries responsibly.

Customer Support

Find the answer to your question on our knowledge-rich Online Support Page. Get assisted at your own pace and learn what your monitor is capable of.

Scan the QR code to access the Online Support Page or visit leapfrog.com.au/support.

Technical Specifications

Technology	Wi-Fi 2.4GHz 802.11 b/g/n
Internet connection	Minimum Requirement: 1.5 Mbps @ 720p or 2.5 Mbps @1080p upload bandwidth per Baby Unit
LCD	7" Colour LCD (IPS 1280 x 800 pixels)
Nominal effective range	Actual operating range may vary according to environmental conditions at the time of use.
Power requirements	Parent Unit power adaptor: Output: 5V DC @ 2A Baby Unit power adaptor: Output: 5V DC @ 1.5A Parent Unit: 3.7V 5000mAh Lithium-ion battery OR: 3.85V 4900mAh, 18.87Wh Li-ion Polymer Battery

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