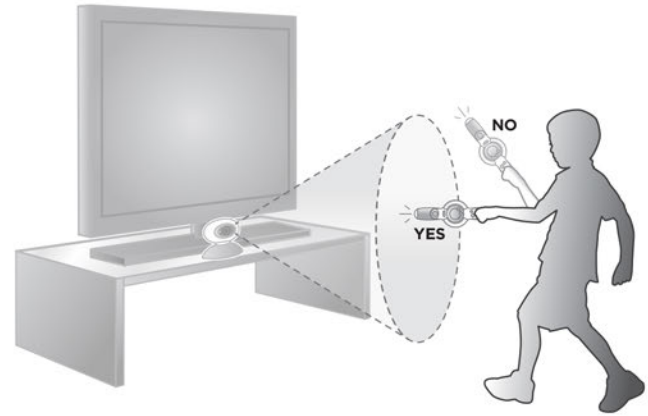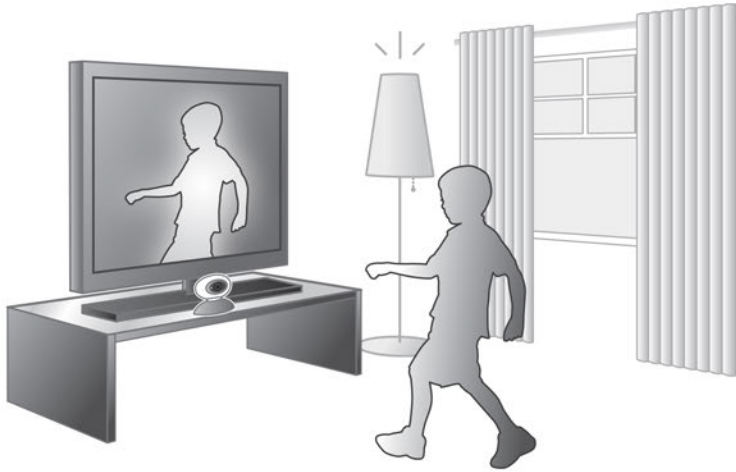# PLEASE READ & KEEP

1 **How to Light the Play Area**
- Adjust lighting conditions to reduce glare on your TV screen.
- For motion-sensing gameplay to function properly, your child must be well-lit on screen.

2 **Using the Controller in Pointer Mode**
- Make sure to point the illuminated tip directly at the camera.
- Tilt the camera up or down so it is directed at your child's chest.
- Play 3-6 ft / 1-2 m from the camera.

LeapFrog LeapTV™

PLEASE READ & KEEP

③ Troubleshooting Tips for Wi-Fi Connection

- If your wireless network name is not visible to select, follow your wireless router's instructions to make it visible or call our customer service number for support.

- If your network is visible and selected but your LeapTV is still unable to connect to the Internet, please call our customer service number for support.

④ Troubleshooting Tips for Pairing Your Controller

If the controller is unresponsive:

1. Press A button to reactivate. The controller may be in sleep mode.
2. If the controller remains unresponsive, turn the console off and then back on again. Press the controller's Home & Hint buttons (🏠 ❓) together for 3 seconds until the controller's tip turns blue. Press the Sync button (🔁) on the console.
3. If controller is still unresponsive, remove and re-insert the batteries.

Questions? We can help!

United States & Canada
Monday - Thursday: 9am - 5pm EST
Friday: 9am - 3pm EST
Customer Service: 1-800-701-5327

United Kingdom & Ireland
Monday - Friday: 9am - 5pm GMT
Customer Service: 01702 200 244

Australia
Customer Service: 1800 244 543

New Zealand
Customer Service: +64 (0)9 917 4010

For frequently asked questions and additional troubleshooting tips, visit:
leapfrog.com/support/leaptv

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