



## Important Safety Notice about My Pal Scout

June 18, 2009

LeapFrog places the utmost importance on the quality of and customer satisfaction with our products. In keeping with this commitment, LeapFrog is undertaking a voluntary recall of the **My Pal Scout** plush toy due to a problem discovered with the paw decals.

After only a small number of these toys shipped and were on store shelves, LeapFrog recently became aware that the decals on the paws of the plush toy may be removed in part or in some cases entirely from the My Pal Scout plush toy. In response, LeapFrog has redesigned the product with an embroidered paw to ensure that this problem does not recur, instructed our retail partners to remove the existing My Pal Scout products from store shelves until the new My Pal Scout model is ready; and is offering customers an exchange for the new My Pal Scout toy.

My Pal Scout began selling in May 2009. As with all LeapFrog products, My Pal Scout went through rigorous testing before coming to market and meets or exceeds all safety regulations in the United States, Canada and the European Union.

LeapFrog is recalling My Pal Scout even though there have only been two customers reporting this issue and no reported injuries. We take children's safety seriously and are taking swift action. LeapFrog has notified the US Consumer Product Safety Commission of its actions and will be working closely with the agency during the course of this recall.

The redesigned My Pal Scout will replace the paw decals with embroidered paws that will retain the toy's functionality while resolving the problem with the decals. *(Please see Page 2 for images.)*

Parents who have a My Pal Scout should remove the toy from their child.

LeapFrog will send customers pre-paid shipping materials to return their My Pal Scout toy to LeapFrog. The redesigned My Pal Scout is expected to be available in August and will be shipped to all customers who return the old model.

For additional information, contact LeapFrog at (800) 701-5327 between 9 a.m. and 6 p.m. ET Monday through Thursday and between 9 a.m. and 5 p.m. ET Friday. Consumers also can visit our website at [www.leapfrog.com/recall](http://www.leapfrog.com/recall) or e-mail at [scoutsupport@leapfrog.com](mailto:scoutsupport@leapfrog.com).

**My Pal Scout with Paw Decals**



**Paw Decal and New Embroidered Paw**

