



SCOUT & FRIENDS BABY WALKER

Detachable Mobile Phone Replacement Form



- 1) Please remove the white front panel by grasping each side of the front white panel as shown and slide it upwards. Then, turn it over and check the production code, which can be found on the reverse of the white panel in the bottom right hand corner.



Production codes affected:

- 3031609FG
- 3071709FG
- 3110209FG
- 4050909AG

- 2) Does your product have one of the following production codes?
 - a. 3031609FG
 - b. 3071709FG
 - c. 3110209FG
 - d. 4050909AG
 - i. **IF YES:** Please proceed to Question 3.
 - ii. **IF NO:** There are no further actions to take. You are unaffected by this recall.
- 3) Does your detachable mobile phone have a white LeapFrog logo printed on the reverse?
 - a. **IF YES:** If you do have a white LeapFrog logo on your detachable phone, then there are no further actions to take. You are unaffected by this recall.
 - b. **IF NO:** If you do not have a white LeapFrog logo printed on the reverse, then please dispose of the detachable phone part with immediate effect. Your local LeapFrog office will provide you with an updated replacement phone free-of-charge.



SCOUT & FRIENDS BABY WALKER

Detachable Mobile Phone Replacement Form

Please send the below form via e-mail or print it out and send via post to your local country office.

Please note that if you have a Baby Walker with an unlisted production code and/or your detachable mobile phone has a white LeapFrog logo printed on the reverse, then you are unaffected by this recall and rest assured your product is safe to use.

| | | | |
|------------------------|--|----------------|--|
| Title | | | |
| Given name | | | |
| Surname | | | |
| Address line 1 | | | |
| Address line 2 | | | |
| Address line 3 | | | |
| Town | | | |
| County/Province | | | |
| Post code | | | |
| Country | | | |
| Daytime contact number | | E-mail address | |

Please note we aim to ship your replacement part within four weeks. We apologise most sincerely for any inconvenience that this may cause you and hope you understand that customer safety is, and must be, our first priority.

Please refer to the Recall Notice at www.leapfrog.co.uk/babywalkerrecall for country specific contact information